

Residential network tariffs

From 1 July 2026, United Energy will offer residential customers three network tariff options - Single Rate, Time of Use and Consumer Energy Resource.

A network tariff contributes to the electricity prices offered by your energy retailer. Your retailer selects the network tariff that applies to your property and remains your first point of contact for tariff changes and advice about your electricity plan.

What customers need to know

- **Time of Use will be the default network tariff** for new electricity connections and properties installing solar or another embedded generation system for the first time.
- Customers can request a different tariff by contacting their electricity retailer.
- Customers with a dedicated electric vehicle charger rated at **3.6 kW or greater** are not eligible for the Single Rate tariff.
- The tariff that produces the best outcome will depend on when electricity is used, whether the property has solar or battery storage, and the customer's retail electricity plan.

Why network tariffs vary by time

Residential tariffs are designed to reflect how demand on the electricity network changes throughout the day and across the year.

Three factors are particularly important:

1. Rooftop solar produces a significant amount of electricity between **11am and 4pm**.
2. Electricity demand is generally highest between **4pm and 9pm**.
3. Evening demand is typically higher in **summer and winter** than in spring and autumn.

Tariffs can encourage customers to use more electricity when renewable energy is plentiful and reduce or shift their consumption during periods of high network demand.

Tariff options

Single Rate

A straightforward tariff with the same usage rate at all times of the day.

It may suit customers who use a significant proportion of their electricity between 4pm and 9pm and have limited ability to move that usage to another time.

Customers with a dedicated EV charger rated at 3.6 kW or greater cannot select this tariff.

Time of Use

A tariff with different rates depending on when electricity is used:

- **Saver:** 11am to 4pm
- **Peak:** 4pm to 9pm
- **Off-Peak:** 9pm to 11am

The Saver period provides the lowest rate, reflecting the large amount of rooftop solar electricity available during the middle of the day.

Customers may be able to reduce their electricity costs by using appliances, charging devices or heating water between **11am and 4pm**, or **after 9pm**, rather than during the evening peak.

Time of Use is the default tariff for new connections and properties connecting solar or other embedded generation for the first time.

Consumer Energy Resource

The Consumer Energy Resource tariff is a new tariff commencing in 2026 for customers with flexible energy resources, particularly:

- home batteries
- electric vehicles with Vehicle-to-Grid capability.

It provides:

- a lower overnight and morning Off-Peak rate than Time of Use
- the same discounted Saver period from 11am to 4pm
- seasonal evening rates
- an export bonus during periods of high network demand
- an export charge when rooftop solar exports are at their highest.

During summer and winter, customers can receive an additional network credit of approximately **7.7 cents per kWh** for electricity exported between **4pm and 9pm**.

A charge of approximately 1.1 cents per kWh applies to electricity exported between 11am and 4pm during spring, summer and autumn.

This structure is intended to reward customers who store solar energy during the day and export it from a battery or Vehicle-to-Grid-enabled EV when electricity demand is highest.

Changing your tariff

United Energy do not directly change a customer's tariff or retail electricity plan.

Customers should contact their electricity retailer to:

- confirm which network tariff currently applies
- discuss whether another tariff may better suit their electricity usage
- request a tariff change
- understand how network tariffs are reflected in their retail electricity prices.

The lowest network tariff will not necessarily result in the lowest overall electricity bill. Retailers may structure their plans differently, so customers should consider the complete retail offer before making a change.

2026–27 residential network tariff rates

Tariff Component	Season	Time (local)	2026-2027 Rate
Daily Supply Charge	All		34.66
Single Rate	All	All Day	10.69
Time of Use			
Off-Peak	All	9pm - 11am	5.74
Saver	All	11am - 4pm	1.10
Peak	All	4pm - 9pm	23.01
Consumer Energy Resource			
Off-Peak		9pm - 11am	4.49
Saver		11am - 4pm	1.10
Peak	Summer and Winter	4pm - 9pm	28.86
Shoulder	Spring and Autumn	4pm - 9pm	22.11
Peak Export Bonus	Summer and Winter	4pm - 9pm	7.70cr
Saver Export Charge	Spring, Summer and Autumn	11am - 4pm	1.10

Usage and export rates are shown in cents per kilowatt hour. Daily supply charges are shown in cents per day. All prices listed include GST.

For further information:

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