

# Greenfield Connections

## Performance & consultation report

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Q2 2025



# 1. Actions

# Actions from last meeting

#	Who	Description	Date due	Status
2.2	SR	<p>Explore why questions are being received from ROs where plans have been approved. Engage with property group and others to determine drivers, seek opportunities.</p> <p>[update] Approval for non-standard shaped kiosk reserves no longer require RO approval but must meet Technical Standards.</p> <p>Alternative arrangements will be considered in exceptional circumstances.</p>	May 2025	Closed
2.3	AS	<p>Share feedback about 7.0 kVa with Network team and respond back to committee</p> <p>ADMD of 7.0 kVA per property (71 customers per 500kVA kiosk).</p> <p>[update] Network forecasts assume electrification, most households installing 32A (7kW) EV chargers for multiple vehicles, and primarily nighttime charging.</p>	May 2025	Closed
4.1	PG	<p>Explore extending Contractor Rating Program (CRP) to public lighting and traffic signal contractors</p> <p>[update] The CRP does apply to public lighting and traffic signal contractors. Powercor have also been communicating the importance of the CRP to councils and other relevant authorities</p>	May 2025	Closed

# 2. Performance

Quarter 2 2025

# Q2 2025 Performance | CitiPower/Powercor

## Summary

- It has been a steady start to 2025 with all performance metrics above target for H1 except average days to tie in.
- Masterplan review was slightly negative to target in Q2, 77% within 10 days (target 80%), but the average time to complete remained positive to target at 6 days.
- As built review also fell just short of target in Q2, 68% in 5 days (target 70%) but the average time to complete remained positive to target at 6 days.
- Average days to tie in remained steady at 49 days and 95% of tie ins have been completed by the agreed date.
- Powercor's strategic project to improve tie-in timeframes is well under way with a progress update to be provided at the Q4 meeting in early 2026.

# 2025 Performance | CitiPower/Powercor






Process step	Measure	Full year 2024	Q1 2025	Q2 2025	H1 2025	Status 2025
Masterplan reviewed	80% in 10 days	Average 6 days 88% within 10 days (362 completed)	Average 6 days 87% within 10 days (122 completed)	Average 6 days 77% within 10 days (84 completed)	85%	●
Design reviewed	Average: 15 days	Average 10.3 days (716 completed)	Average 9 days (191 completed)	Average 8 days (215 completed)	9	●
As built plan reviewed	70% in 5 days	67% within 5 days (1281 completed)	77% within 5 days (192 completed)	68% within 5 days (277 completed)	71%	●
	Average: 8 days	Average 4.4 days	Average 4 days	Average 4 days	4 days	●
Audit complete	70% in 6 days	91% within 6 days	95% within 6 days	78% within 6 days	86%	●
Certificate of practical completion	95% in 5 days	90% within 5 days (528 completed)	99% within 5 days (102 completed)	98% within 5 days (83 completed)	98%	●
Time to tie in	Average: 20 days	47 days	49 days	49 days	49	●
	>95% by agreed date	90%	95%	96%	95%	●

# 2025 Performance | United Energy

## Summary

- Performance across all areas in UE are at 100% with, 3 URD projects received YTD in 2025, all metrics are currently meeting or exceeding target.

# 2025 Performance | United Energy

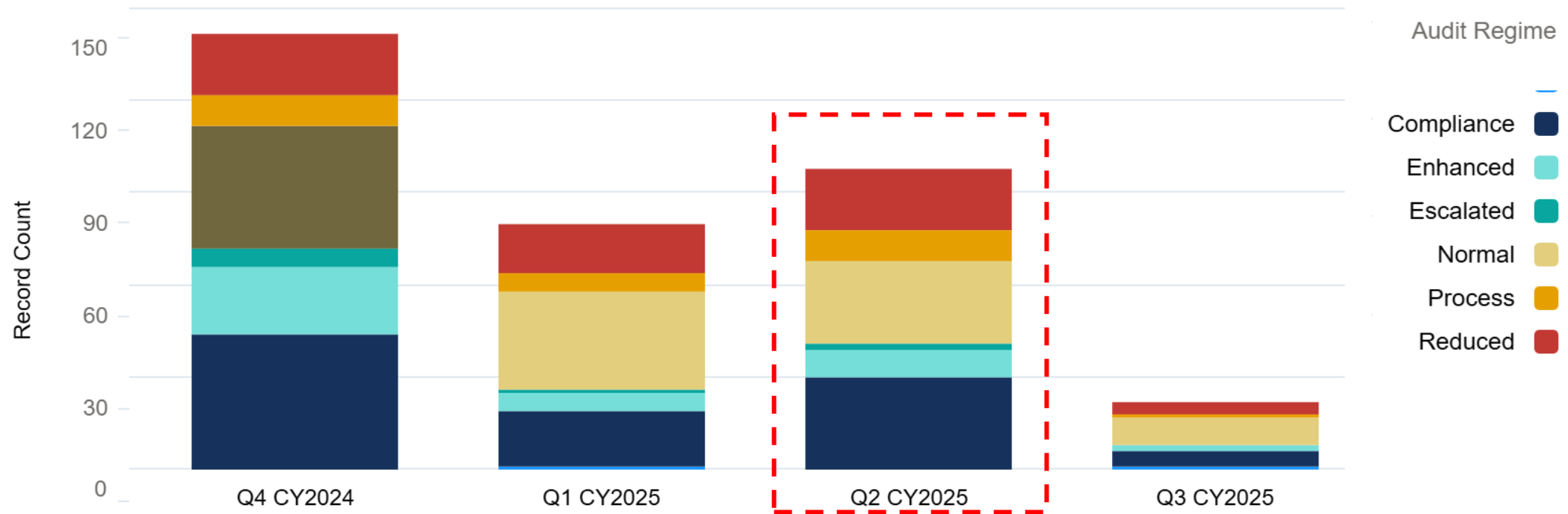
Process step	Measure	Target	Full year 2024	Q4 2024	Q1 2025 <sup>2</sup>	Q2 2025	Status 2025
Offer issued	% completed within time frame	20 days	100% (6 URD offers in 2024 – issued in 12 days)	Zero applications	Zero applications	100% (3 URD design reviews in Q2 2025 – issued in 13 days)	
Masterplan review	% completed within time frame	10 days	Not applicable	Zero applications	Zero applications	Not applicable	
Design review	% completed within time frame	20 days	100% (5 URD design reviews in 2024 – issued in 15 days)	100% (1 URD design reviews in Q4 2024 – reviewed at average 15 days)	Zero applications	Not applicable	
Authority to construct	% completed within time frame	10 days	100% (7 ACC issued in Q4 2024 – reviewed at average 3 days)	100% (2 ACC issued in Q4 2024 at average 4 days)	Zero applications	100% (3 ACC issued in Q2 2025 at average 1 days)	
Authority to commission	% completed within time frame	10 days	100% (6 ACCC issued in Q4 2024 – reviewed at average 3 days)	100% (2 ACCC issued in Q4 2024 at average 4 days)	Zero applications	100% (1 ACC issued in Q2 2025 at average 1 days)	



# 2a. VPN audit breakdown by type

Sam Reidy

# VPN Audit breakdown | Volumes Q4 2024 & 2025 YTD



- YTD audit volumes have trended down compared to 2024.
- The number of desktop and non-invasive (no excavation) audits has also increased compared to 2024, signified by greater 'red' (reduced) and less light blue (enhanced).

# 3. In progress initiatives

# Faster tie-in

# Faster tie-in | Benefits



Improved regulatory compliance



Reduce copper theft

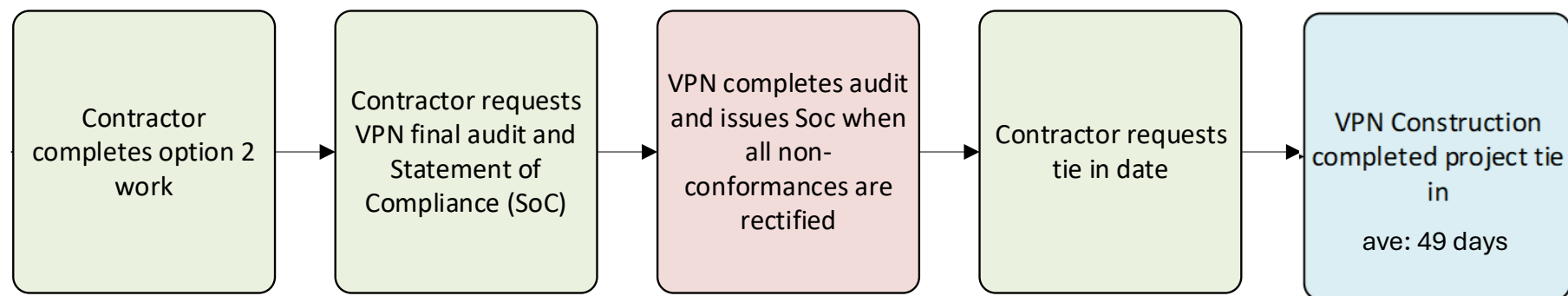


Reduced Public safety risk

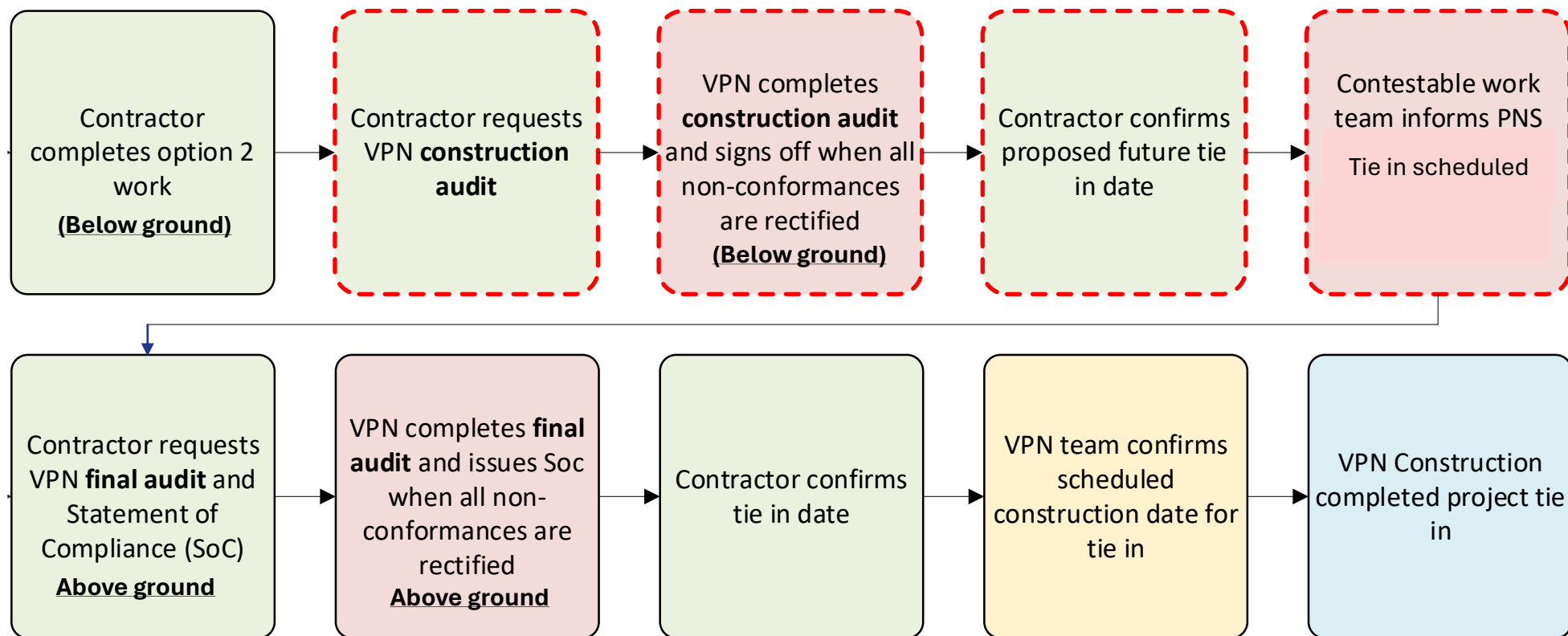


Enhance industry confidence / reputation

# Contestable Work tie-ins | Current process



# Contestable Work tie-ins | Future process



# Other business | Next meeting

1. [Next meeting/report]
  - a. Q3 2025 report to be shared via circular
  - b. Q4 2025 meeting to be scheduled ~February 2026 (teams)



# Appendix

# Meeting minutes | Q4 2024 (February 2025)

## Minutes from Q4 2024 meeting

Agenda item	Consensus/summary
1	AS confirmed URD guideline still awaiting internal approval
3	MP asked if copper theft is relevant to tie in review scope? JPC: Yes
3	JF queried 'as built' turnaround not meeting target. SR: acknowledged it is being looked at
3	AG can we share common themes from audit non-conformances? SR: Yes, also communicated at design forums
3	JF Asked a question regarding ratings of design and PM2? PG: explained methodology
3	SW informed PM doesn't always have a say on design partner. PG: encouraged PM2 to use ratings to persuade developers to choose good partners
3	AG confirmed happy to be involved in tie in review. Pointed to PL and traffic signal issues. Encouraged Powercor to consider for rating program [action recorded]
6	<b>Next report via circular in May 2025 (Q1 2025 report)</b> <b>Next meeting to be scheduled for ~August 2025 (Q2 2025 report)</b>