

Greenfield Connections

Performance & consultation report

Q3 2025



1. Actions

Actions from last meeting

Actions				
#	Who	Description	Date due	Status
2.4	SR	<p>Make contact with JT and TI (ALDE), regarding traffic signal, public light projects and in progress tie-in initiative</p> <p>A tentative arrangement has been made for JL and TI to attend a trial site with Powercor in 2025</p>	Q4 2025	Open
2.5	JT	Share contacts relevant to traffic signal and public light projects	Q3 2025	Open

2. Performance

Quarter 2 2025

Q3 2025 Performance | CitiPower/Powercor

Summary

- It has been another steady quarter (Q3) in 2025 with all performance metrics above target except average days to tie in, which has reduced on average by 10 days in Q3 to 39 days.
- Masterplan review was right on target in Q3, 81% within 10 days (target 80%), and the average time to complete remained positive to target at 7 days.
- As built review was also right on target in Q3, 70% in 5 days (target 70%) but the average time to complete remained positive to target at 4 days.
- Design review and field audit results for Q3 both remain favourable to target in Q3, with design review completed on average in 8 days and 90% of field audits completed in 6 days.
- Average days to tie in has reduced on average by 10 days in Q3 to an average of 39 days and 97% of tie ins have been completed by the agreed date.
- Powercor's strategic project to improve tie-in timeframes is well under way with a progress update to be provided at the Q4 meeting in early 2026.

2025 Performance | CitiPower/Powercor

Process step	Measure	Full year 2024	Q1 2025	Q2 2025	Q3 2025	Status 2025
Masterplan reviewed	80% in 10 days	Average 6 days 88% within 10 days (362 completed)	Average 6 days 87% within 10 days (122 completed)	Average 6 days 77% within 10 days (84 completed)	Average 7 days 81% within 10 days (96 completed)	●
Design reviewed	Average: 15 days	Average 10.3 days (716 completed)	Average 9 days (191 completed)	Average 8 days (215 completed)	Average 8 days (248 completed)	●
As built plan reviewed	70% in 5 days	67% within 5 days (1281 completed)	77% within 5 days (192 completed)	68% within 5 days (277 completed)	70% within 5 days (303 completed)	●
	Average: 8 days	Average 4.4 days	Average 4 days	Average 4 days	Average 4 days	●
Audit complete	70% in 6 days	91% within 6 days	95% within 6 days	78% within 6 days	90% within 6 days	●
Certificate of practical completion	95% in 5 days	90% within 5 days (528 completed)	99% within 5 days (102 completed)	98% within 5 days (83 completed)	100% within 5 days (98 completed)	●
Time to tie in	Average: 20 days	47 days	49 days	49 days	39 days	●
	>95% by agreed date	90%	95%	96%	97%	●

2025 Performance | United Energy

Summary

- Performance across all areas in UE are at 100% with, 3 URD projects received YTD in 2025, all metrics are currently meeting or exceeding target.

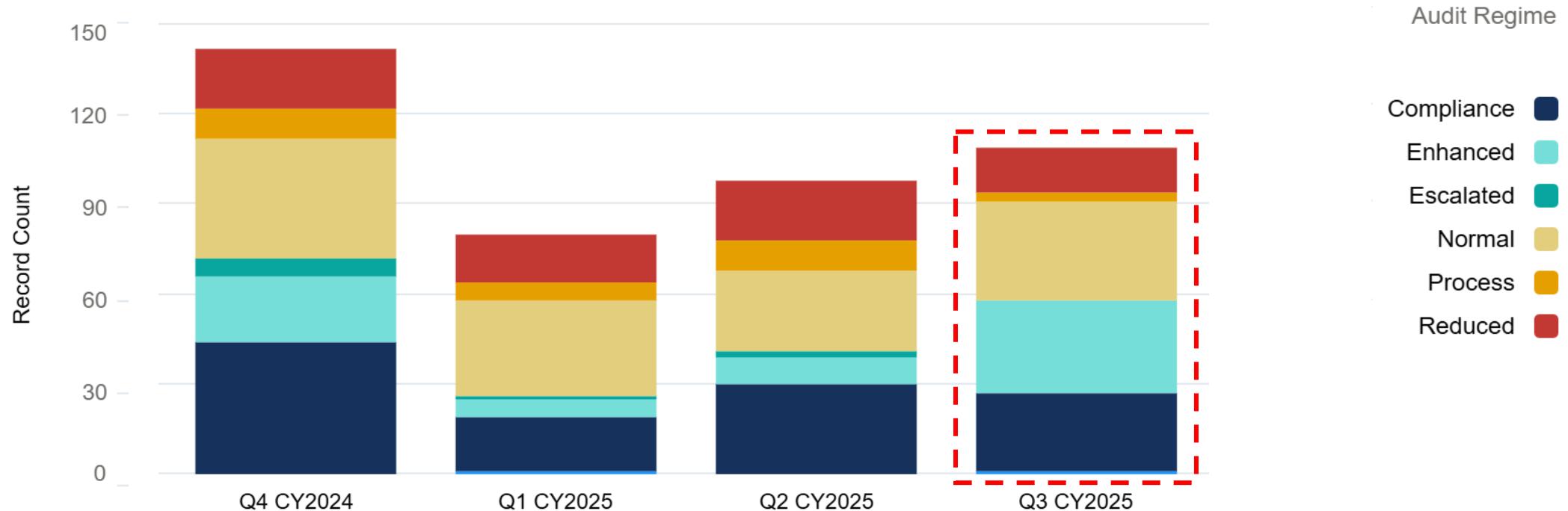
2025 Performance | United Energy

Process step	Measure	Target	Full year 2024	Q1 2025	Q2 2025	Q3 2025	Status 2025
Offer issued	% completed within time frame	20 days	100% (6 URD offers in 2024 – issued in 12 days)	Zero applications	100% (3 URD design reviews in Q2 2025 – issued in 13 days)	Zero applications	●
Masterplan review	% completed within time frame	10 days	Not applicable	Zero applications	Not applicable	Zero applications	●
Design review	% completed within time frame	20 days	100% (5 URD design reviews in 2024 – issued in 15 days)	Zero applications	Not applicable	Zero applications	●
Authority to construct	% completed within time frame	10 days	100% (7 ACC issued in Q4 2024 – reviewed at average 3 days)	Zero applications	100% (3 ACC issued in Q2 2025 at average 1 days)	Zero applications	●
Authority to commission	% completed within time frame	10 days	100% (6 ACCC issued in Q4 2024 – reviewed at average 3 days)	Zero applications	100% (1 ACC issued in Q2 2025 at average 1 days)	Zero applications	●

2a. VPN audit breakdown by type

Sam Reidy

VPN Audit breakdown | Volumes Q4 2024 & 2025 YTD



- YTD audit volumes have trended down compared to 2024.
- The number of enhanced audits in Q3 has increased dramatically on account of the recent downward movement of 'volume' contractors in the contractor ratings. This trend likely to continue through Q4.
- We do however continue to complete a significant amount of audits from the desk signified by the dark blue, red and orange.